



Sage Fixed Assets 2013: “What’s New” Guide

for U.S. and Canadian Businesses

sage

Welcome to the New Sage Fixed Assets

Sage Fixed Assets has been a leader in fixed asset management for more than 25 years with a consistent reputation of quality and excellence. We continue to develop every new version of the product based on improvements made in the previous one—as well as your feedback and analysis. Sage Fixed Assets 2013 continues in the same tradition with simplification being a primary focus for this year's release.

Simplified Product Names

Sage Fixed Assets software has undergone extraordinary changes over the past few years, resulting in a product that is easier to understand and use than ever before. As a part of these changes, we have simplified our product lines so the names as well as the buying process are easier to understand. Here's a quick reference guide:

Previous Name	New Name
Family Names	
Sage FAS Fixed Assets Sage FAS Canada Fixed Assets Sage FAS Nonprofit Fixed Assets Sage FAS Gov Fixed Assets	Sage Fixed Assets
Module Names	
FAS Asset Accounting FAS Canada Asset Accounting FAS Nonprofit Asset Accounting FAS Gov Asset Accounting	Sage Fixed Assets—Depreciation
FAS Asset Inventory FAS Canada Asset Inventory FAS Nonprofit Asset Inventory FAS Gov Asset Inventory	Sage Fixed Assets—Tracking
FAS CIP Accounting FAS Canada CIP Accounting FAS Nonprofit CIP Accounting FAS Gov CIP Accounting	Sage Fixed Assets—Planning
FAS Report Writer FAS Canada Report Writer FAS Nonprofit Report Writer FAS Gov Report Writer	Sage Fixed Assets—Reporting

In order to better explain the new features, we've put an icon next to each one identifying which module(s) it works with:

Sage Fixed Assets—Depreciation	
Sage Fixed Assets—Tracking	
Sage Fixed Assets—Reporting	
Sage Fixed Assets—Planning	

Simplified Framework



Related to the naming simplification for Sage Fixed Assets is the utilization of a single framework for U.S., Canadian, Government, and Nonprofit organizations. Now when you set up a new organization, you can choose which type you want to set up, making it even easier for those that have, for example, both for-profit and nonprofit entities to manage their fixed assets.

Simplified Updates



Reduce your worries about if you're running the latest version of Sage Fixed Assets and in compliance with the latest regulations, thanks to the new Sage Auto Update. Now each time you launch Sage Advisor Updates, it checks to see if a new version is available. If an update is available and you are on a current Sage Business Care plan, you can choose to just download it, download and install it, or just receive notification. And if you wish to have control over when your users install new updates, you can also disable the notification from being seen until you have tested and approved the new version.

Expanded Attachment Options



Now, in addition to .jpg, .bmp, and .gif formats, you can also attach Adobe® Acrobat® PDF files. You can easily open the image in Adobe Acrobat to have all the functions it offers to edit, format, and print the document. In addition, PDF documents, unlike all other image formats, can be saved to a designated location—so you can reduce the amount of space taken up in your database by attachments, ultimately helping to protect your system's performance.

Editable Notes



In the 2012 release of Sage Fixed Assets, security was added to Notes to help protect audit trails; however, customers expressed that there are situations where being able to edit those same Notes is important. So in the 2013 release, you now have the option of enabling edits in Notes—as best fits your particular business.

Have questions? We're here to help:

There are lots of ways to get answers to any questions you may have! Simply pick the way that works best for you:

- Sage Fixed Assets Community—www.SageFixedAssets.com/Connect
Available 24/7, the online community is a great place to ask questions and share product experiences, tips, tricks, and suggestions with colleagues as well as industry and product experts.
- Sage Fixed Assets How-to Videos—<http://youtube.com/SageFixedAssets>
Available online 24/7, the Sage Fixed Assets How-to Videos show step-by-step instructions for a variety of topics.
- Sage Fixed Assets Knowledgebase—<http://Customers.SageNorthAmerica.com>
Available 24/7 through the Sage Customer Portal, Sage Business Care customers can search the same Knowledgebase our Support Analysts use to answer questions over the phone. To access, log on to the Sage Customer Portal and click Knowledgebase.
- Sage Fixed Assets Live Chat—<http://www.SageFixedAssets.com/SupportChat>
Available during regular support hours through the Sage Customer Portal, Sage Business Care customers can chat online live with a Support Analyst. To initiate a chat session, please log on to the Sage Customer Portal and click the Live Chat link from either the Home or the Contact Us page. Or simply click the link on the Assistance Center view.
- Sage Fixed Assets Online Support Request—<http://Customers.SageNorthAmerica.com>
Sage Business Care customers can submit questions 24/7 through the Sage Customer Portal directly to our support team, and a Support Analyst will respond with either an email or phone call—usually within one business day. To submit an online support request, log on to the Sage Customer Portal and click the Support Request link on the Home page.
- Sage Fixed Assets Email Support—FixedAssetsSupport@Sage.com
If the question is not urgent, Sage Business Care customers can send an email with their name, customer number, and phone number along with the details of the inquiry.

About Sage

Sage is a leading global supplier of business management software and services for small and midsize businesses. The Sage Group plc, formed in 1981, was floated on the London Stock Exchange in 1989 and now employs more than 12,600 people and supports more than 6 million customers worldwide. For more information about Sage in North America, please visit the company website at: www.NA.Sage.com, or follow us on Facebook: <http://www.facebook.com/SageNorthAmerica>, and Twitter: <http://twitter.com/#!/SageNAmerica>.

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